

ANDBANK

Private Bankers



**VISA PLATINUM
Concierge Service**

CONCIERGE SERVICE

Conditions of the service contract signed between Andbank and Europ Assistance integral management services, SAU (EASIG)

- **Beneficiary:**
 - Physical person, holder of an Andbank Platinum card which is communicated to EASIG

- **Service Provider:**
 - Europ Assistance integral management services, SAU (EASIG)

- **Territorial Scope:**
 - The services will apply worldwide

- **Purpose of the Contract:**
 - To provide the services defined bellow

- **Procedures for service delivery:**
 - The provision of the services described bellow is requested by the beneficiary to EASIG via telephone:
 - 902.646.041
 - 91.536.82.65

SERVICES AVAILABLE FOR ANDBANK PLATINUM CARD HOLDERS

Andbank Platinum card holders can enjoy the following services provided by the concierge service:

1. Information services → The information provided will be related to:

- Health Information: Hospitals, outpatient centers, professional associations, etc.
- Leisure Information: Billboards shows, television programs, exhibitions and art galleries, museums, festivals, restaurants, etc.
- Sports Information: Stadiums and sports centers games and championships, associations and federations, state of the ski slopes, golf courses, etc.
- Travel Information: Institutions and tourism entities, time differences between countries, travel agencies, international hotels information, car rental companies, etc.
- Automobile related information: workshops and authorized dealers, service stations, insurance companies, MOT centers, toll motorways, etc.
- Diverse useful information: Phone numbers and addresses of national companies, internet addresses requested by the insured, education, household technical services, luxury shopping addresses, postal codes and phone codes, etc.

SERVICES AVAILABLE FOR ANDBANK PLATINUM CARD HOLDERS

2. Travel booking services

These services are provided from 9 to 18 from Monday to Friday and from 10 to 18 Saturdays, Sundays and holidays.

- Transportation ticket reservation
- Hotel reservations
- Scheduled trips reservations



Europ Assistance will make the reservation

3. Restaurant booking services

- Europ Assistance will make the reservation at the chosen restaurant!

4. Shipping services

- Gifts delivery service: Europ Assistance will facilitate the menu subject to local availability with different types of gifts.



✓ Chocolates
✓ Perfumes
✓ Etc.

5. Car Rental reservations

- Car rental reservation



Europ Assistance will make the reservation

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